

UNIDENTIFIED GAS CHARGES

Unidentified gas charges are applied to customers to cover the cost of gas which cannot be attributed to a specific consumer – reasons for unidentified gas include leakages, unregistered meters (theft) and gas measurement errors.

The estimated annual cost of unidentified gas is £100 Million. The cost was previously passed through to Small Supply Points where the annual consumption was less than 73,000 Kwh – usually small companies and domestic users.



With the introduction of the 'Allocation of Unidentified Gas Expert', a plan has been devised to pass these charges through to Larger Supply points as well. One third of the cost will be attributed to larger supply points and the remaining two thirds to small supply points. However, this may change in the future.

There are very few suppliers who are able to absorb the cost and it would be advisable for larger commercial gas users to be wary of these charges when entering supply agreements.

Transco (Xoserve) intends to prosecute anybody with an unidentified or unregistered gas supply. This could result in six years of backdated charges as well as criminal charges.

Contact us if you have an unregistered gas supply as we have been successful in negotiating down the backdated charges and penalties.